President Rui Yao called the 2019 Annual Business Meeting of ACCI to order at 11:55 am, welcomed everyone and thanked all for attending. The minutes of the 2018 Annual Business Meeting were distributed on tables in the room. Elizabeth Dolan made a motion to accept the minutes; Brenda Cude seconded. The motion passed.

President’s Report: Adding Value and Promoting Excellence
President Yao reviewed accomplishments of the 2018-2019 ACCI year to date, and explained ongoing efforts. A very brief summary of the topics covered in her report included work and accomplishments in the areas of:

- Strategic planning
- Updates to ACCI mission statement and tagline
- More clearly explained Membership benefits
- Empowered committees with more regular communication
- Rethinking resource development
- Invited strong keynote speakers and other elements of the annual conference
- Work progressed on providing research grants
- Continued efforts to strengthen ties with our strategic partners
- Established the President’s Discretionary Fund
- Hosting the Past Presidents’ Dinner
- And, last but certainly not least, negotiated a renewal of the contract with Wiley, the publisher of The Journal of Consumer Affairs, while continuing a strong relationship with Ron Hill, Editor.

Treasurer’s Report
Stuart Heckman, Treasurer, reported that ACCI’s financial position is strong. The final balance sheet for the 2017-18 FY was presented and distributed for inspection (posted on the ACCI Website HERE) as is the balance sheet as of the end of last month. The most recent audit was also posted. ACCI’s restricted and reserve accounts are invested with Schwab and are earning at a reasonable rate. Questions about ACCI’s financials are welcomed at any time.

Executive Director’s Report
Ginger Phillips presented the Executive Director’s report and thanked her staff, Jennifer Bijaczyk, Dina Van, and Kindra Bess for their help with this year’s conference. She especially thanked all ACCI members and volunteers, key to ACCI’s success in service to its members. She urged members to use the ACCI Website frequently. Ginger stated that it has been a very great pleasure to work with ACCI for the past seven years.

Thanks for Service to ACCI
All volunteers were thanked, with special recognition to the Conference and Awards Committees.

Karen Duncan, the President-Elect for 2018-19, then thanked and recognized the outgoing President, Rui Yao.
Rui Yao thanked and recognized outgoing Board Members MJ Kabaci and Tom Cai. She then welcomed Robin Henager-Greene, President-Elect for 2019-20, and Board members Carrie Johnson and Yoko Mimura. Special thanks was offered to the Nominations and Elections Committee for their work in this year’s elections.

**Looking Toward 2019-20:**
President-elect Karen Duncan spoke, welcoming all to volunteer and participate in ACCI, to network among members, our richest resource.

**Closing:**
President Yao called for any additional business and hearing none, Liz Dolan made a motion to adjourn the Annual Business Meeting. This was seconded by Brenda Cude and passed on a voice vote. The meeting was adjourned at 12:44 pm.